

**KENDALL COUNTY WATER CONTROL &  
IMPROVEMENT DISTRICT NO. 1**

**28 US HWY 87  
P.O. BOX 745  
COMFORT, TEXAS 78013  
830-995-2227  
Fax 830-995-4438**

**APPLICATION FOR WATER AND SEWER SERVICE  
EXISTING SERVICE - IN DISTRICT**

**APPLICATION FEES: ALL FEES NON REFUNDABLE**  
**OWNER - \$ 50.00**  
**NON-OWNER (RENTER) \$100.00**

**NAME OF APPLICANT:** \_\_\_\_\_

**SOCIAL SECURITY No:** \_\_\_\_\_

**MAILING  
ADDRESS:** \_\_\_\_\_

**SERVICE ADDRESS:** \_\_\_\_\_

**PHONE No:** \_\_\_\_\_

**NAME AND ADDRESS OF OWNER:**

\_\_\_\_\_

**This application is for an existing water and/or sewer service. Any changes of existing service lines shall be at the customer's expense. Service will be turned on only after payment of proper fees and application is approved by the Water District.**

**AMOUNT PAID:** \_\_\_\_\_ **CHECK No:** \_\_\_\_\_

**CUSTOMER  
SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**TAKEN  
BY:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**ACCOUNT No:** \_\_\_\_\_ **METER READING:** \_\_\_\_\_

**SERIAL No:** \_\_\_\_\_ **ROUTE No:** \_\_\_\_\_

# KENDALL COUNTY WCID #1

## CUSTOMER SERVICE AGREEMENT

### I. PURPOSE.

Kendall County WCID #1 is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions, which are in place to provide this protection. The utility enforces these restrictions to ensure public health and welfare. Each customer must sign this agreement before the Kendall County WCID #1 will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

### II. APPLICATION:

A written application shall be submitted for the connection of service lines to each premises or group of premises where service line connection is permitted. The application shall be subject to such service fees and rates currently prevailing, and as hereafter revised. The application and the rules and regulations of the Kendall County WCID #1 shall regulate the service to such premises, as those rules and regulations may be currently in effect and as may be adopted, amended, or superseded.

The application for service shall be a binding contract on both the customer and the Kendall County WCID #1, after approval. Venue for any claim or suit relating to this service agreement or service to the applicant's property shall be Kendall County, Texas.

A new application must be submitted upon any change in ownership, tenancy, or in service of premises as described in the application. The Kendall County WCID #1 shall have the right, upon 10 (ten) days notice, to discontinue service until such new application has been made and approved.

### III. BILLING:

The rates for service shall accrue from the date the service is available to the premises.

All bills are payable by mail, in person, or drop off at the Kendall County WCID #1 office in Comfort, Texas.

Billing is issued on the first of each month and due payable by the fifteenth of each month.

Payments made after the fifteenth of each month (late payment) are subject to a late payment charge, currently equal to ten percent (10%).

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

IV. SERVICE OF NOTICES:

All notices and bills relating to the Kendall County WCID #1 or its business shall be deemed to have been properly serviced if mailed to the customer, if left upon the premises of the customer, or serviced in person at the address as shown on the records of the Kendall County WCID #1.

The Kendall County WCID #1 will service all notices and bills to the address given on the application for service until a notice of change, in writing, by telephone, fax or -mail has been filed with the Kendall County WCID #1, and acknowledgement of receipt of said notice has been determined.

V. NONPAYMENT:

Nonpayment of billed services will be subject to termination (disconnection) of service after thirty days. Service which has been deemed to be terminated due to nonpayment will be subject to a reconnect fee.

VI. RESTRICTIONS.

The following unacceptable practices are prohibited by State regulations.

No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

No connection which allows water to be returned to the public drinking water supply is permitted.

No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

VII. SERVICE AGREEMENT.

The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

The Water District shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re inspection.

The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

VIII. ENFORCEMENT.

If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_